

Domestic

Domestic Services



AFC Worldwide Express offers its customers a full range of domestic transportation services.

Our comprehensive system of integrated air and ground services enables us to pick up, ship, and deliver any type of cargo to any destination within North America. Our around the clock service model allows us to meet or exceed customer requirements for the delivery of time-sensitive shipments of almost any size and weight. Our interactive web-based technology and dedicated staff provides immediate access to online tracking and customer service during every step of the process. Some of AFC's domestic transportation services include:

Some Day Service

At AFC, same day means NOW! Twenty-four hours a day, 365 days of the year AFC will pick up your shipment, board it on the next available flight, and deliver it to its appointed destination immediately upon arrival. Based on origin and destination, AFC selects the best possible carrier and route to ensure safe arrival where you need it when you need it.

Priority Next Day

Priority Next Day is recommended when urgent shipments need to move door-to-door by noon the next business day.

Next Day Regular

For normal transactions, Next Day Regular offers the professional handling and delivery of shipments by 5:00 PM the next business day.

Second Day Air

When Next Day is not required, Second Day Air provides businesses with a more flexible and cost-effective alternative. Shipments arrive by 5:00 PM the second business day.

Economy

When customers have shipments that are not expedited, but require the same reliable service, Economy service offers delivery in 3 to 5 business days.

Ground Expedited

When something needs to be picked up at your door and delivered directly to the consignee, AFC offers door-to-door Ground Expedited service.

Charter Service

Full Charter Service is available to all locations in North America through AFC's integrated network of commercial airlines, cargo carriers, and charter providers.



Solutions

Client Solutions



Merge-In-Transit Installation

In preparation for a new asset distribution rollout and reclamation program, the nation's premier Risk and Casualty Insurance provider relied on AFC Worldwide Express for a predictable merge-in-transit solution.

To insure a successful rollout, new computer software and hardware would have to be shipped from multiple distribution centers to 700 company offices in the US. Two days after the delivery of the new equipment, the existing computer systems would have to be uninstalled, packaged, and shipped to a reclamation center for processing.

The rollout was completed in a year and the company has commended AFC and its employees for providing claims free service to its field offices. They have also applauded AFC's ability to effectively handle the impromptu logistical challenges unique to each field office while managing the constantly changing distribution schedule.

Critical Network Operations Program

During challenging economic times, one of the world's largest telecommunications companies asked AFC Worldwide Express for help in designing and implementing a critical spare parts hubbing program.

In order for the telecommunication's giant to maintain its service standards, its network operations needed fast and reliable access to critical spare parts. The inability to do so would cause loss of revenues, threaten business continuity, security, and emergency response management.

Since beginning the critical parts hubbing program, AFC has performed approximately 600 successful critical spares case shipments. There has been only one service failure which arrived 10 minutes late, and AFC has maintained a 99.999% on-time delivery. AFC currently maintains inventory at 13 hubs with 0% shrink and no damages. The solution has saved the customer in excess of \$6 million at the half way point of our three year contract.

Retail Logistics Solution for Interior Construction

National and global retailers who are planning for new construction, remodeling, or facilities upgrades can look to AFC Worldwide Express for retail logistics solutions for interior construction.

AFC works directly with the company to provide project management, supply chain management, vendor accountability, and advanced notification. By assuming the project management, AFC can coordinate shipping schedules with vendors to ensure on-time delivery of all goods and materials. By consolidating materials and equipment, AFC can save the company unnecessary shipping costs and help avoid costly delays. AFC can also provide advanced notice of potential problems with shipping or backorders that can delay the construction.

AFC's web-based technology and online tracking enables the retailer to view the status of any project at any time. The technology allows the customer to review existing projects, receive electronic project updates, enter new projects, or see where materials and equipment are in the process. It also allows vendors to check required shipping dates of purchase orders and receive arrival information on product shipped from their facilities.

