

Cargo Loss or Damage Claim

Form must be submitted within time limits specified on reverse side of Waybill – Terms & Conditions

ITEMIZED CLAIM STATEMENT QUESTIONNAIRE

Date: _____

Claimant Company Name: _____

Claimant Address: _____

Claimant Phone: _____ Claimant Fax: _____

Claimant Contact Name (printed): _____

Email address: _____

SHIPMENT DETAILS (Complete all that apply)

House Way Bill Number: _____ Date of HWB: _____

Bill of Lading Number: _____ Date of Bill of Lading: _____

Commodity: _____

Packing: _____

Was Insured Value Noted? Yes No Value: \$ _____

Was Declared Value Noted? Yes No Value: \$ _____

DAMAGE or LOSS SPECIFICS *(Shipment, Containers & packaging must be available for inspection)*

Damage: Visible Concealed Entire Shipment Portion of Shipment

Delivery Date: _____

Delivery receipt was signed: Clean Exceptions Noted

Pcs & Wt of Damaged Cargo _____ / _____

Details of Damage Incurred: _____

Shipment Did Not Arrive: Entire Shipment Portion of Shipment

Date Delivery Was Due: _____ Pieces & Weight of missing items _____ / _____

Detailed Description of Lost Freight: _____

LOSS AMOUNT / REPAIR STATUS

Can the goods be repaired? Yes No Please forward repair estimate as soon as possible.

Do the goods need to be replaced? Yes No Entire Shipment Portion of Shipment

Estimated Claim Amount: \$ _____ Replacement Value Sale Value

The foregoing statement of facts is hereby certified to as correct

Signature of Claimant

Date

Position / Title of Claimant

Send Original to:
AFC Worldwide Express
dba R+L Global Logistics
Claims Department
PO Box 965549
Marietta, GA 30066
Phone: 800-274-2329
Fax: 678-354-1131
claims@afceexpress.com

Attach original or certified copy of the following supporting documents:

1. AFC Delivery Receipt for shipment
2. Pictures of damaged freight if available
3. Purchase receipt for goods listed above / Commercial Invoice
4. Packing List of goods for shipment
5. Invoice for repair of goods listed above if applicable
6. Inspection report if applicable
7. Statement of salvage value if applicable
8. Location of shipment & contact information